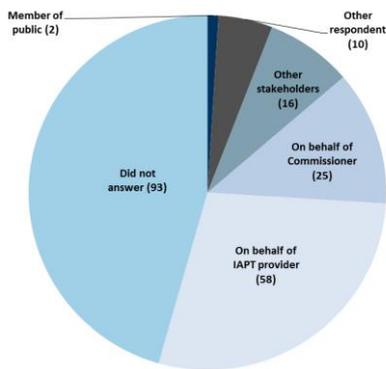# Improving Access to Psychological Therapies (IAPT)

User consultation summary report – May 2016

This report summarises the responses to a user consultation exercise carried out by NHS Digital's Community and Mental Health team in order to better understand how users of IAPT data use the publications.

The consultation was available as a hyperlink to an online questionnaire and was accessible from NHS Digital's IAPT webpages between 10th May 2016 and 13th June 2016.
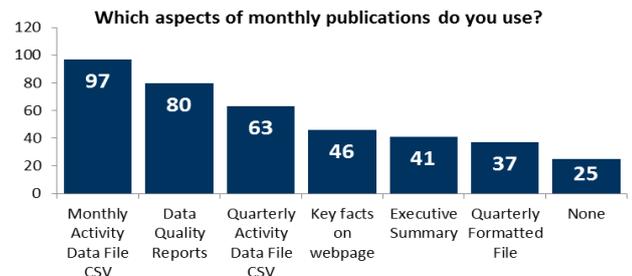
In total, 204 responses to this survey were received; the largest number of responses was those on behalf of IAPT providers.

Key findings

Monthly publications

The machine-readable data files, along with the comprehensive DQ reports, are the most used parts of the monthly publications.

Conversely, the Executive Summary and Quarterly Formatted File are the least used products.

- **84%** of respondents found the Monthly Activity Data File CSV to be 'Very useful' or 'Fairly useful'. **67%** found the Quarterly Activity Data File CSV to be 'Very useful or 'Fairly useful'.

- **74%** would like us to reorder columns in the CSV file to make key measures easier to find; **12%** do not want us to reorder columns, and **14%** have no preference.

- Although **61%** found the Quarterly Formatted File 'Very useful' or 'Fairly useful', **74%** said they would find it beneficial for us to replace this file with a more interactive product.

- **86%** are happy with how publications are titled, including how quarterly data is referenced.

> **Actions:**
> - Reformatting Executive Summary with content to suit less expert users;
> - Replacing Formatted File with new Interactive Tool, now available for Q4 2015/16
> - New monthly measures calculating key rates at Provider and CCG levels
>   (see http://www.digital.nhs.uk/pubs/iaptapr16)

Annual publications

- **61%** of respondents said they use our annual publications.

- **80%** said they find the annual reports 'Very useful' or 'Fairly useful', and **78%** said they found the annual data tables 'Very useful' or 'Fairly useful'.

- **88%** said they would find it useful if we published CSV files in the next annual publication.

> **Actions:**
> - Include a range of CSV files as part of the next annual publication.