

Information for Providers Experiencing Data Set Submission Challenges

Many thanks for your enquiry and informing us of your challenges in submitting data. The following information is designed to help you overcome the challenges. To begin with it is worth noting that smaller and independent providers do successfully send their data direct to NHS Digital.

There is a suite of data set documentation that outlines for example what activity is mandated to submit and what processes must be completed in order to facilitate data submission. We strongly recommend becoming familiar with the requirements as soon as possible.

Data set documentation is available on NHS Digital's web site by following the links from this page <http://content.digital.nhs.uk/datasets> New submitters should read and adhere to the 'Implementation Guidance' in particular. The implementation guidance for each data set can be found on the related data set web page. Please let us know if you have any issues finding the appropriate implementation guidance on NHS Digital's web pages by emailing enquiries@nhsdigital.nhs.uk

A range of options exist for achieving HSCN connection, each with differing costs associated. HSCN information and contact details (hscnenquiries@nhs.net) can be found on the HSCN webpages <https://digital.nhs.uk/health-social-care-network>

Some organisations are collaborating with health and social care partners in the procurement of a shared network, see this link for more information [HSCN procurement options](#)

Bureau Service Portal information and helpdesk contact details (exeter.helpdesk@nhs.net), including account registration certificates, can be found on this web page <https://digital.nhs.uk/data-sets-bureau-service-portal>

The addition of the Header Table enables an organisation to make a submission on behalf of another organisation. This is dependent on appropriate local information governance arrangements and data processing/sharing agreements being in place between the organisations. An option for you is to contact your local trusts to determine if they can offer this service.

Data submissions have been received from independent sector providers which were submitted by their system supplier using the system supplier HSCN connection. This is also subject to appropriate local information governance arrangements. Another option for you therefore is to contact your system supplier to determine if they offer this service.

We also recommend you speak with your local commissioners regarding the options for making central data submissions. Commissioners may be able to provide advice on local collaborations and/or other HSCN options.

NHS Digital doesn't maintain a central register of the above types of local arrangement. However we eagerly encourage you to investigate these options.

We hope this helps and provides you with the information you need to resolve your local issue.

For NHS Digital general enquiries please contact enquiries@nhsdigital.nhs.uk or ring 0300 303 5678.

(With reference to paragraph 3 above, please feel welcome to input the direct link to the data set implementation guidance if you're aware of the specific data set in question)